SEVEN LAKES WATER ASSOCIATION, INC.®
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Water Leak Troubleshooting Checklist

Use this checklist to help identify the source of a possible leak.

Before You Begin

☐ Verify you are looking at the correct meter (check the serial number).
☐ Turn off all water use inside and outside the home.
☐ Wait a few minutes and observe the meter.
☐ Check whether the red indicator or sweep hand is moving.

Meter Check

☐ The meter is not moving when no water is being used.
☐ The meter continues to move when no water is being used.
☐ Movement is continuous.
☐ Movement is occasional or intermittent.

Outside the Home

☐ Check the meter box for standing water or unusually wet soil.
☐ Inspect outdoor hose bibs and garden faucets.
☐ Check for leaking hoses or hose connections.
☐ Look for unusually wet areas in the yard.
☐ Check irrigation valves, sprinkler heads, and drip systems.

Irrigation System Test

☐ Shut off the irrigation system.
☐ Recheck the meter.
☐ Meter stopped moving.
☐ Meter is still moving.

House Plumbing Test

☐ Locate the home's main water shutoff valve.
☐ Turn off the main shutoff valve.
☐ Recheck the meter.
☐ Meter stopped moving.
☐ Meter is still moving.

Inside the Home

Toilets

☐ Add food coloring to the tank.
☐ Wait 10 to 15 minutes without flushing.
☐ Color appears in the bowl.

Faucets & Showers

☐ Check for dripping faucets.
☐ Check showerheads for drips after turning off.

Laundry Area

☐ Inspect washing machine hoses and valves.
☐ Check for moisture behind or beneath the washer.

Kitchen

☐ Inspect under the sink for leaks.
☐ Check the dishwasher area for moisture.

Water Heater & Utility Areas

☐ Check around the water heater.
☐ Check utility sinks and exposed plumbing lines.

Next Steps

☐ Leak found and repaired.
☐ Contacted a plumber for further investigation.
☐ Contacted a leak detection company for assistance locating the broken pipe in the ground

NOTES: